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Verdugo Hills Hospital Names Employees of the Quarter (EOQ)

(GLENDALE, CA – August 25, 2009) – Verdugo Hills Hospital (VHH) named CT and MRI Technologist Kim Peppard along with Family and Community Education Program Coordinator Teri Rice as its clinical and non-clinical Employees of the Second Quarter, recently.

France Lee, Tiffany Myers, Beata Sherman, Kathleen Speth and Mary Lou Tovar were all Employee of the Second Quarter nominees.

Kim Peppard

Experience, compassion and a solid work ethic are only a few reasons why Peppard, who began working at the hospital in 1994, won the EOQ clinical title.

“I found Kim to be reassuring and genuinely attentive to me while I was receiving my CT scan. His kindness and professionalism deserves to be acknowledged,” said a patient of the radiology department.

“He is hardworking, kind, patient, thoughtful, likeable and always strives to give the best service he can give,” said Scott Cameron, Administrative Director of Diagnostic Services and Peppard’s department manager.

Prior to joining the Verdugo Hills team, he worked at Kern radiology, an imaging center in Bakersfield, Calif.

Peppard performs routine MRI and CT examinations and angiographies along with other procedures but what he enjoys most is interacting with his patients.

“Verdugo Hills Hospital provides me with the opportunity to work with knowledgeable and skilled technologists who share the common goal of providing a higher level of care to patients,” he said.

Teri Rice

Beginning her Verdugo Hills career as a volunteer in 1980, Rice also helped organize several Women's Council fundraising events. Her involvement at the hospital turned into a paying job and she has held that position for the past 12 years.

"I love everything about Verdugo Hills Hospital and I love my job," said Rice. "I hope I represent the hospital well and show people how lucky we are to have it in the community. I like to think I am a cheerleader for the hospital."

She coordinates over 400 OB and community classes a year that range from babysitting courses to parenting workshops. Also, because the hospital is an American Heart Association Training Center, she organizes CPR classes as well.

"People ask what Teri does. What doesn't she do? Teri is always *Getting it Right!* and she is a cheerleader and ambassador for the hospital," said Sandi Davis, Clinical Director of Perinatal Services and Rice's department manager.

She books instructors, prepares class materials and does the scheduling and publicity for each event. She is also a liaison between the obstetricians and the hospital and overall, strives to give new parents the best possible birthing experience at Verdugo Hills.

"She gave my husband and me our own tour of the hospital and even left a meeting to do it," said a patient who decided to deliver at VHH. "I was so impressed by her kindness and what I saw. I am so grateful to Teri for making me feel at ease at such a special time. She's great!"

About the Hospital:

Verdugo Hills Hospital is a 158-bed nonprofit primary care facility nestled in the foothills between Glendale and La Cañada Flintridge. Hospital features include emergency services, comprehensive inpatient and outpatient diagnostic and treatment facilities, and a family birthing center. The Hospital also offers surgical services, including bariatric and orthopedic surgeries. As an independent, free-standing hospital in the greater Foothills community, VHH was voted "Foothills' Best Hospital" by readers of the *Glendale News-Press* for five consecutive years. For more information, please visit www.vhhospital.org. For more information about funding initiatives or to support the hospital, please call the Foundation at 818.952.2226.

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